The City’s water and wastewater customers are billed monthly with payment due 15 days from the date of the bill.

Payment options include cash, personal check (multiple and third party checks are not accepted), Visa, Mastercard, Discover and Debit cards. Bank draft is available for permanent residents of the City. A night depository is available at City Hall for payment of utility bills after office hours. A website is available for service and payments at www.cityofclemson.org

**Returned Check Policy**

A $30 fee is charged for all returned checks. Please contact the Finance Department for information Tel: 653-2039.

**MONTHLY SERVICE CHARGES**

**Water: Inside City Limits**
- Customer Charge $ 10.21 (per month)
- Volume Charges $ 3.36 (per 1,000 gallons)
- Irr. Customer Charge $ 1.11 (per month)
- Stormwater Charge $ 4.00 (per month)

**Wastewater: Inside City Limits**
- Customer Charge $ 13.70 (per month)
- Volume Charge $ 4.30 (per 1,000 gallons)

**Water: Outside City Limits**
- Customer Charge $ 12.25 (per month)
- Volume Charge $ 5.35 (per 1,000 gallons)
- Irr. Customer Charge $ 1.33 (per month)
  
160% of prevailing inside city rate

**Wastewater: Outside City Limits**
- Customer Charge $16.44 (per month)
- Volume Charge $ 6.88 (per 1,000 gallons)
  
160% of prevailing inside city rate

(OVER PLEASE)
POLICIES

Security Deposit
New customers must complete a utility service agreement prior to water and wastewater service being provided. The following security deposits are required.

Residential (owner) $75
Residential (non-owner) $150

Administrative Fee
A non-refundable $18 administrative fee is due upon completion of the utility service agreement.

Disconnection Fee
When Services are discontinued for non-payment, a $26 disconnect fee, plus payment in full of past due balances, is required. As a courtesy, an automated telephone calling system will inform the customer that their account is delinquent and subject to disconnection.

OTHER WATER & WASTEWATER CHARGES

Tap Fees
Water Tap Charges: Inside Outside
3/4” meter $1000 $1200
3/4” irrigation meter $600 - existing customer $400 - time of tap

Wastewater Tap Charges:
4” tap $1200
6” tap $1400

Impact fees are assessed on all new construction that require water and wastewater taps.
Water Impact $165
Wastewater Impact $870

Commercial fees depend on meter size. Larger meters carry higher fees. Please contact the Utilities Department. Tel: 653-2054

NON-WATER & WASTEWATER IMPACT FEES

Residential
Police $60
Sanitation $140
*Recreation $200

*(Exemptions: Determined upon application for building permit)

Non-Residential
Police – Based on Square Footage

OTHER CITY SERVICES

Garbage and Trash Disposal
Residential Roll-A-Waste Carts are distributed by the Office of Public Works to new single-family dwellings for a monthly fee of $12.00 and $12.00 for each additional pickup per week which is charged on the utility bill. A schedule for weekly pick-up in your area is also available. Trash disposal is provided on request. Tel. 653-2053.

Emergency 911 Services
If you have an emergency of any kind and need help, dial 911 on your touch-tone telephone.

07/01/15